

# AGENDA

Information Network of Kansas Inc.  
Board of Directors Meeting  
700 SW Harrison Topeka, Kansas 66603  
2<sup>nd</sup> Floor Conference Room  
Tuesday September 1st, 2015  
10:00am - 1:00pm CST

**Consent Agenda:** *Please NOTE: Any Board member may request an item be removed from this consent agenda and moved to the regular agenda for discussion.*

August 2015 INK Board Minutes  
August 2015 Executive Director Report  
August 2015 Network Manager Report

## Contracts for Approval

Development of the INK application for this service is at no cost to the government entities. These are fee services.

**First Corporate Solutions, Inc. (UCC)** – First Corporate Solutions, Inc. requests an online service which will allow the customer to pay for receiving computer access to batch Corporation records under the Kansas Secretary of State. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

The following entities request an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This are fee services.

- **Kansas Department for Children and Families (KPC)**
- **USD 503 Lincoln Elementary (KPC)**
- **USD 503 Garfield Elementary (KPC)**
- **USD 503 Guthridge Elementary (KPC)**
- **USD 503 Parsons Middle School (KPC)**
- **USD 503 Parsons High (KPC)**

## Regular Agenda:

- |   |            |
|---|------------|
| 1. INK 2 <sup>nd</sup> Quarter Financials | 20 minutes |
| 2. KBC Update                             | 30 minutes |
| 3. PAVS Update                            | 20 minutes |
| 4. Annual Portal DR Test                  | 20 minutes |
| 5. AutoGov Contract                       | 30 minutes |
| 6. Ks Dept. of Labor RFP Submission       | 10 minutes |
| 7. Lunch                                  | 15 minutes |
| 8. New Business                           |            |
| 9. Adjourn                                |            |

**Next Meeting Scheduled for October 6th, 2015**

## **INK Board minutes**

**September 1, 2015**

Members present: Gary Landeck, Kathy Sachs, Chuck Knapp, Phil Wittmer, Terry Holdren, Joe Connor, Matt Billingsley. Other attendees included Scott Somerhalder, (NIC, Inc.), Ashley Gordon, Shane Myers, James Adams, (Kansas Information Consortium LLC.), Chris McCullough Jim Minihan, (SOS), Jim Hollingsworth, Duncan Friend, (INK) and Phil Elwood (INK Counsel).

Holdren called the meeting to order at 10:11AM. Introductions were made for new Board members Phil Wittmer (OITS) and Matt Billingsley (DOR).

Consent agenda approval: Amendment made to postpone Q2 financial report until October board meeting due to Treasurer Scott Hill's absence. Connor moved to accept consent agenda with amendment, with a second by Landeck.

**KBC Update** – (Duncan Friend) KanAccess single sign-on moving forward at SOS. Focusing on Account Management and FormFinder features. In late August, a steering committee (Kathy Sachs, Jim Hollingsworth, and Shane Myers are among the members) was formed to determine the requirements of FormFinder, after which a review will be conducted by SOS.

Holdren asked if the development of FormFinder will hinder INK from reaching any of its enterprise-level strategic objectives for 2015. Friend stated FormFinder will work as a functional index for both forms and services. Sachs added the Business Plan specifies a wire frame deliverable be made by the end of 2015. Minihan added the KBC wireframe is important infrastructure to tie services and agencies together, and therefore must be given priority.

Myers explained current KBC process in terms of Board decisions that had been made over the last nine months which have, in turn, impacted the Business Plan.

Connor emphasized the need for printed KBC milestones and updates so the Board can better monitor progress, rather than submitting an oral report at each meeting.

Minihan said products like FormFinder are necessary to make the KBC work, but will affect other deadlines within the Business Plan. Hollingsworth said the challenge of the KBC is to get forms and services across agencies to talk to one another, and that that challenge must be surmounted before anything else can be done.

Holdren asked what the next steps will be for the Account Management part. Friend responded that KIC had reached the end of the two month time allotment on August 31, and that the Board needs to make a decision about whether to continue with the Account Management piece – which is outside the Business Plan – or to focus only on the Business Plan. The Business Plan includes 15 applications that may experience potential impact if the Board chose to approve the Form Finder project and the continuation of the Account Management requirements gathering.

Hollingsworth recommended granting an additional 30 days to define the requirements for both FormFinder and the Account Management piece. Connor advised that customer service become a priority for those agencies who have projects within the Business Plan, especially since INK has worked hard to regain their goodwill.

There was no consensus among the Board for Hollingsworth's recommendation. Holdren asked for an update at the October board meeting.

Holdren asked that when the SOS approved the requirements and scope document, if there would need to be a separate meeting to approve the expenditure. Hollingsworth explained that there currently exists a Restricted Account which the board has previously approved for KBC expenditures. Holdren asked if the board would be addressed to approve the requirements and scope of the project. Hollingsworth stated that the project sponsor is the Secretary of State and should be his office that approves the requirements and scope.

The Board's consensus was to focus on finalizing the FormFinder scope and requirements document and postpone direction on the Account Management requirements gathering.

**PAVS update** – Hollingsworth explained that the purpose of the PAVS committee is to perform an ongoing review of portfolio ROI and provide recommendations for rate increases for certain applications and disposition of applications. As an example, Hollingsworth provided the most recent recommendation and current status of the rate increase request for district court record search. Wittmer was asked and agreed to participate in the PAVS ongoing meetings to discuss the application portfolio. Wittmer asked about the possibility of benchmarking against other states, to which Hollingsworth replied yes.

**Annual portal disaster recovery test** – (James Adams) asked Board approval extend the test from six to eight hours on the evening of October 4. Motion by Knapp, second by Connor.

**AutoGov contract** – Wittmer is currently reviewing, and stated he is impressed with AutoGov's capability to determine recipient eligibility of state benefits. Pilot project pending.

**Dept. of Labor RFP** – Gordon announced INK had successfully submitted a proposal for the incarceration database and victim notification RFP. The INK proposal only includes the creation and maintenance of the incarceration database. The victim notification functionality was not part of the INK proposal to develop, but stated INK would work with the vendor providing the functionality. The RFP was designed to allow a vendor to bid on just the database, just the victim notification functionality or both.

**New Business** - none

Meeting adjourned at 12:20PM.

Respectfully submitted,

Gary Landeck, INK Board Secretary



# Executive Director Report

Submitted by Jim Hollingsworth  
INK Executive Director

For Month Ending: **August 2015**

## **2015 – 2017 Strategies**

Strategy 1	Increase Awareness of INK to citizens, agencies and businesses.
Strategy 2	Maintain Core Values.
Strategy 3	Unified Web/Digital strategy
Strategy 4	Diversifying Collaborative services
Strategy 5	Perform Portfolio Assessment to improve performance, enhance existing services and prioritize.
Strategy 6	Enterprise Account Management.

### **Documented System Outages:**

<u>Date</u>	<u>Reported Duration</u>	<u>Time Restored</u>
06/30/15	1 hour 6 minutes	1:05 am CST
07/09/15	1 hour 20 minutes	6:44 am CST
07/12/15	0 hour 38 minutes	8:31 am CST
07/25/15	0 hour 31 minutes	9:06 am CST

### **State Entity Grants:**

#### **Active Grants**

No active grants

#### **Completed Grants**

No completed grants

## **Strategy 1: Increase awareness of INK to citizens, agencies and businesses.**

### **State Participation**

**Information Technology Executive Council (ITEC):** (Executive council comprised of private and public representatives charged with the adoption of IT policies for the state enterprise (All Branches) ITEC chairmanship is rotated every year between the three CITO.)

- Did not meet in July.
- **Did not meet in August.**

**Information Technology Advisory Board (ITAB)** (Agency CIOs and senior managers of state information technology ITAB is chaired by the Executive Branch CITO)

- Did not meet in July.
- **Did not meet in August.**

**Information Technology Security Council** (State agency representatives who provide oversight and policy recommendation to ITEC regarding IT security issues for the state. The council is chaired by the Chief Information Security Officer (CISO))

- **Proofpoint presented to the council their solution's ability to connect to Open Office 365 and protect against email attack and detection. No action was taken by the council.**

**Kansas Partnership for Accessible Technology (KPAT)** (The Kansas Partnership for Accessible Technology (KPAT) addresses web and information technology accessibility issues and provides related policy, standards, guidelines, and procedural recommendations. KPAT is chaired by the state Accessibility Coordinator, Cole Robinson)

- Unable to attend July meeting.
- **No meeting in August.**

**Information Technology Identity Management Group (ITIMG)** (State agency, universities, external organizations and Secretary of State representatives who meet to develop policies and regulations to forward the usage and adoption of electronic identity management through the use of Public Key Infrastructure (PKI) The group is chaired by Kathy Sachs).

- The group continues to work on review and edit current policy, statute and regulations to accommodate the recent implementation of the Entrust contract to provide digital certificates to the state.
- The expectation is to have all current Symantec certificates be completely swapped out for the Entrust certificates by the end of the year. Once accomplished, INK will no longer serve as the Registration Authority.
- **Rod Blunt and Robert Vaile met with Entrust representatives to express our frustration with the level of support being received by the state.**
- **Message was well received and the group expects to see progress toward resolution of specific items such as; reader access response time and issues with SOS access to voter registration system.**

**GIS Policy Board** (The Kansas GIS Policy Board is responsible for the development of standards, strategies, and policies that emphasize cooperation and coordination among agencies, organizations, and government entities in order to maximize the cost effectiveness of GIS by creating public and private partnerships throughout Kansas.)

- **Did not meet in July.**

#### **Office of Judicial Administration**

- I received notification that I have been included in the OJA website rewrite as a member of the Infrastructure Committee.
- This is a multi-year project that encompasses both the eCourt system and the website redesign. I await the first meeting invitation. The first meeting is scheduled for August 2015
- **Board approved various grants for 2016.**
- **Spoke separately with Ken Nelson (State GIS Coordinator) regarding a grant to assist with the Enterprise License Agreement with ESRI for GIS applications and services for all state agencies.**
- **The board supported funding for the initial license and Nelson has derived a prorated cost to the agencies in order to position the state in a better negotiating position for the next round in three years. Essentially, when the first agreement was signed, many agencies already had agreements with ESRI and those term dates were allowed to continue and the amount they paid annually was proportionate to the new agreement. The problem with that methodology was that a scenario could exist that if ESRI were to drastically increase their price, some agencies would have paid for an entire year and only receive services for several months of the year. The new methodology aligns all agencies with their expirations to end on the same day, which would coincide with the end of the then current ESRI ELA. Preliminary discussions centered around \$75k to \$100k to cover the self-imposed shortfall in order to align the service contract end dates and to provide some level of training in order to create awareness of new tools**

available with the most recent renewal. The training would target the use of SAAS solutions in an effort to expand the use of the ESRI contract and expand the GIS tools available for agencies who do not possess the technical skill set. I informed Nelson the next available grant cycle will occur in December.

## **Strategy 2: Maintain core values.**

## **Strategy 3: Unified web/digital strategy**

### **INK Initiatives:**

#### **KBC Restricted Fund**

Amount Requested: \$500,000

Total Expended: **\$127,873**

Remaining Balance: **\$372,127**

- SOS provided copy of the initial requirements gathering for feedback from INK and KIC. Mr. Friend is scheduled to provide an update to the board at the July meeting.
- 

#### **KDWPT RFP**

- Mr. Myers was informed by email from state procurement that the RFP had concluded and that we were not selected. A 5 year contract was signed with the incumbent vendor.

#### **Avamar Updates**

- We are awaiting the recovery of our testing contractor. In order to provide level of recovery improvement, I wish to wait for our original testor.

#### **KDOL Incarceration Database and Victim Notification Project**

- The final copy of the RFP documentation was delivered to KDOL. KDOL will next add the state legal language required and will usher the RFP through the state procurement system.
- **INK, through KIC has submitted a response to the published Incarceration Database RFP.**

## **Strategy 4: Diversifying Collaborative services**

**Kansas Business Center (KBC):** Effort to increase customer efficiency by collecting applications and services into a single web destination for the purposes of opening, maintaining and closing a business in Kansas. (KSOS, KDOR, KDOL, Hollingsworth, Friend, Network Manager)

## **Strategy 5: Perform Portfolio Assessment to improve performance, enhance existing services and prioritize.**

**Portfolio and Analysis Value Statements (PAVS):** Subcommittee of the INK board created to review the application portfolio and provide efficiency and efficacy. (Hill, Landeck, Hollingsworth, Friend, Network Manager)

- **OJA was approached with the proposal of raising the rate for District Court Record search. This application has been in place since 1999 and has**

never received an increase in price. It is important to note that OJA does not receive compensation from the application. All proceeds are forwarded to the individual counties. However, it was important to me that OJA was briefed prior to the introduction to the counties to avoid future issues with the Court since the expectation is that the counties will likely agree to increasing the amount of revenues they receive from the application.

- I will be reaching out to the OJA Administrator to understand what objections or agreements from the Justices she was able to obtain. Those results will be brought the subcommittee and reported to the board.

### **Strategy 6: Enterprise Account Management.**

A portion of the long term strategy for the KBC is to develop and implement an account management tool for managing portal interactions.

- Recent communication iterations of the KBC project have postponed the development of the Enterprise Account Management functionality until sometime after the core of the internal functions of the KBC are determined, documented, agreed to and performed. No date has been set for completion.



## **INK Executive Director Board FY 2015 Meeting Follow Up Items:**

July: Include Autogov contract on August agenda. **Completed**

September: Provide standard pricing from AutoGov for board review: **In Progress**

Include the new Executive Branch CITO in the discussions with AutoGov: **In Progress**

## INK Executive Director 2016 Goal Tracking:

APPROVED: July 2015

1. Provide monthly reporting on KICs efforts/progress on requested upgrades, projects and strategic initiatives. **On going**
2. In addition to written reports offer verbal comments at each Board meeting on items of significance or where challenges/progress has occurred. **Provided as required.**
3. Monitor compliance with the Network Manager contract to ensure objectives are met and initiatives are completed. **On going**
4. Re-establish and promote the grant application process to further the strategic initiatives or enterprise expansion of the organization. **On going**
5. Refine new board member orientation materials and continue to make progress on annual board member visits.
6. Seek new product opportunities within the mission of INK to expand offerings both on and off the portal in an effort to diversify revenues and ensure future profitability of the self-funded model. **On going (AutoGov is first iteration example)**
7. Annually identify and participate in at least one professional development opportunity.
8. Work with state CITO's to effectively communicate INK priorities, raise awareness of services and expand the enterprise approach to the portal. **On going**
9. Continue to support increased marketing activities through collaboration with the Network Manager. **On going**
10. Monitor and collaboratively address retractions of applications from the portal especially among INK's largest subscribers to ensure a high level of customer satisfaction. **On going**



Information Network of Kansas  
Board of Directors

Kansas Information Consortium, LLC  
**General Manager's Report**

Month Ending August 31, 2015

**Inside**

Executive Summary	2
New Service Requests & Contracts for Approval	3
Deployment Summary	4
Applications Deployed	5
Project Change Requests Deployed	5
Products Deployed	6
In Development Summary	8
Applications in Development	9
Project Change Requests in Development	9
Projects on Hold	9
Products in Development	10
Support Statistics	11
Site Promotions	11
Marketing	12
Marketing Investment	13
Post Project Surveys	13

## Executive Summary

Kansas.gov is staying very busy and productive as the month of August is wrapping up.

- Kansas.gov Business Development Managers and Project Managers had a busy month! BDMs launched 13 products and PMs launched 4 PCRs to both state and local government entities.
- Kansas.gov Business Development Managers secured a contract to provide over-the-counter payment processing services to the Kansas Department for Children and Families via KanPay Counter, The Kansas.gov point-of-sale solution. Primary usage of this service will be to collect overdue child support payments. Initial launch of this service is tentatively scheduled for fall 2015.
- Response to the KDOL Incarceration Database and Victim Notification System RFP was provided.

Please contact me if you have any questions at 785.296.7171 or via email at [smyers@egov.com](mailto:smyers@egov.com).

Respectfully submitted,

*Shane Myers*

Shane Myers, General Manager

## New Service Requests & Contracts for Approval

### Service Requests

No service requests during the month of August.

### Contracts for Approval

**First Corporate Solutions, Inc. (UCC)** – First Corporate Solutions, Inc. requests an online service which will allow the customer to pay for receiving computer access to batch Corporation records under the Kansas Secretary of State. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**Kansas Department for Children and Families (KPC)** – Kansas Department for Children and Families requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 503 Lincoln Elementary (KPC)** – USD 503 Lincoln Elementary requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 503 Garfield Elementary (KPC)** – USD 503 Garfield Elementary requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

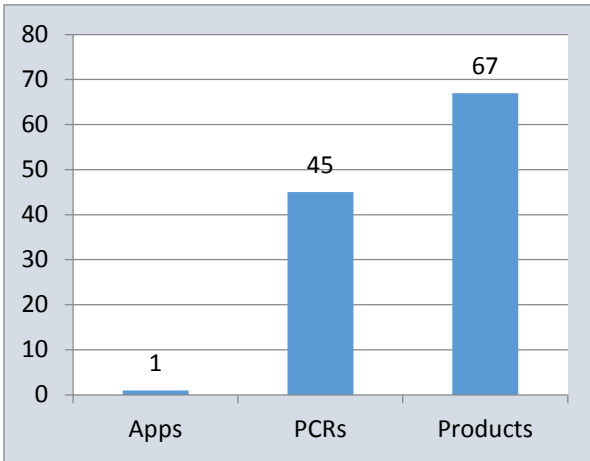
**USD 503 Guthridge Elementary (KPC)** – USD 503 Guthridge Elementary requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

**USD 503 Parsons Middle School (KPC)** – USD 503 Parsons Middle School requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

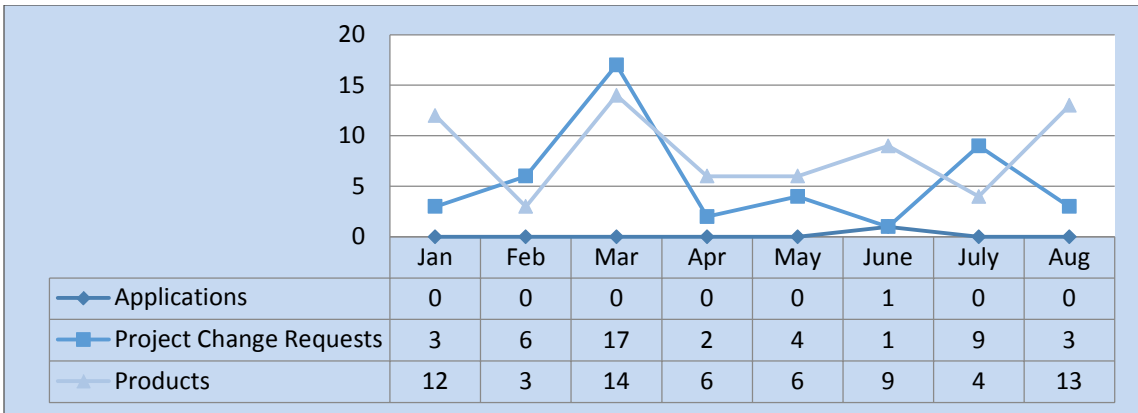
**USD 503 Parsons High (KPC)** – USD 503 Parsons High requests an Over-the-Counter service which will allow government agency constituents to pay for government agency services using credit cards at government agency locations and receive confirmation of payment. Development of the INK application for this service is at no cost to the contracted government agencies. This is a fee service.

## Deployment Summary

### Year-to-Date



### Monthly Deployments (since January 2015)



## Applications Deployed

Agency	Project Name	Deployment (Month)
KIC	MyKansas for Android Mobile Application	Jun-15

## Project Change Requests Deployed

Agency	Project Name	Deployment (Month)
KDOR	WebFile Homestead Claim 2014 Tax Year Update	Jan-15
KDOR	WebFile Income Tax Return 2014 Tax Year Update	Jan-15
KDOR	KBC Business Tax Registration Update Statutory Content	Jan-15
KCTA	Property Tax Add Year Round Feature	Feb-15
KIC	Kansas Business Center Application Content Update	Feb-15
KDOR	WebFile Income Tax Return Modify Help Content	Feb-15
KCTA	Property Tax 2015 Admin Enhancements	Feb-15
KREAB	Appraiser License Renewal 2015 Fee Updates	Feb-15
KSSBEO	Optometry License Portal 2015 Cycle Updates	Feb-15
KDOR	Title Lien and Registration Search (TLR) Upgrade Grails Version	Mar-15
KDOR	MVR Search Instant Access Upgrade Grails Version	Mar-15
BOTA	BOTA Search Suite Upgrade Grails Version	Mar-15
GEC	Ethics Opinion Search Upgrade Grails Version	Mar-15
KSBHA	Subscriber License Verification Upgrade Grails Version	Mar-15
KSBN	Nurse License Verification Upgrade Grails Version	Mar-15
KHP	Online Accident Reporting Update Grails Version	Mar-15
KDOA	KanView Upgrade Grails Version	Mar-15
KDWPT	Hunter Education Duplicate Cards Upgrade Grails Version	Mar-15
KSBEEMS	Attendant License Renewal Upgrade Grails Version	Mar-15
KDA	Pesticide Product Registration Upgrade Grails Version	Mar-15
OJA	Court Records Wyandotte Legacy Upgrade Grails Version	Mar-15
OJA	District Court Record Search Upgrade Grails Version	Mar-15
KIC	KIC-Batch Plug-In Upgrade Grails Version	Mar-15
KIC	Portal Service Activity Feed Upgrade Grails Version	Mar-15
KBI	Limited Criminal History Search Upgrade Grails Version	Mar-15
KSSOS	TPE Direct Payment Processing Upgrade Grails Version	Mar-15
KSSOS	Corporate Name Change Add PL Filing Type	Apr-15
KSBN	Education Annual Report 2015 Cycle Updates	Apr-15
KBP	Pharmacy License Renewal 2015 Cycle updates	May-15
KBI	Amber Alerts Admin 2015 Updates	May-15
KDADS	HOC License Renewal 2015 Cycle Updates	May-15

KDOL	Incarceration Data Requirements Gathering	May-15
KREC	KREC License Renewal 2015 Updates	Jun-15
KDOR	DLR Subscriber Searches 2015 Updates	Jul-15
KDA	Seed Business Registration 2015 Updates	Jul-15
KDA	Pesticide Dealer Registration 2015 Updates	Jul-15
KIC	KanAccess 2015 Updates	Jul-15
KDOR	WebTags Receipt Information Change	Jul-15
KSBEMS	Attendant License Renewal 2015 Cycle Updates	Jul-15
KREC	License Verification 2015 Updates	Jul-15
KREC	License CEU Verification 2015 Updates	Jul-15
KDOR	DLR Interactive: 2015 Updates	Jul-15
KIC	KanForm: Integrate KanAccess	Aug-15
BSRB	License Verification: 2015 Updates	Aug-15
OJA	Court Records Sedgwick Legacy: Google Analytics Update	Aug-15
HCSF	Health Care Provider Compliance Lookup: Survey Gizmo Update	Aug-15

## Products Deployed

Agency	Project Name	Deployment (Month)
KDOC	KanForm: Rural Opportunities Conference Registration	Jan-15
KDOC	KanForm: Rural Opportunities Conference Sponsor Registration	Jan-15
USD330	KanPay Counter: USD 330 Mission Valley District Office	Jan-15
USD330	KanPay Counter: USD 330 Mission Valley Elementary	Jan-15
USD330	KanPay Counter: USD 330 Mission Valley High School	Jan-15
BNNRLIB	KanPay Counter: Bonner Springs Public Library	Jan-15
NWST	KanPay Counter: City of New Strawn	Jan-15
HMCOLIB	KanPay Counter: Hamilton County Library Donations ACH	Jan-15
KCC	KanPay Counter: Kansas Corporation Commission	Jan-15
ELKH	KanPay Counter: City of Elkhart	Jan-15
OVRB	KanPay Counter: City of Overbrook ACH & CC	Jan-15
OVRBPR	KanPay Counter: City of Overbrook Parks and Recreation ACH & CC	Jan-15
VLLF	KanPay Counter: City of Valley Falls	Feb-15
KSUWED14	KanPay Counter: KSU Wildcat Extension District #14	Feb-15
OVRBPR	KanPay Counter: City of Overbrook Parks and Recreation	Feb-15
CMRRLIB	KanPay Counter: City of Cimarron Library	Mar-15
CMRRLIB2	KanPay Counter: City of Cimarron Library Online	Mar-15
LNNV	KanPay Counter: City of Linn Valley	Mar-15
KCJIS	KanForm: 2015 Conference Registration	Mar-15
KCJIS	KanForm: 2015 Conference Vendor Registration	Mar-15

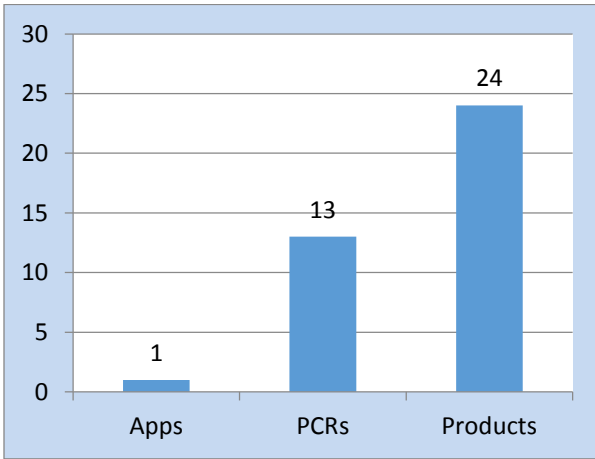


KUCRTORP	KanForm: TORP Conference	Mar-15
OGDN	KanPay Counter: City of Ogden	Mar-15
FRCORWD6	KanPay Counter: Franklin County RWD #6	Mar-15
FICOSD12	KanPay Counter: Finney County Sheriff- MVR	Mar-15
FICOSD13	KanPay Counter: Finney County Sheriff- Delinquent Tax	Mar-15
FICOSD14	KanPay Counter: Finney County Sheriff- CCH/Registered Offender	Mar-15
OVRB	KanPay Counter: City of Overbrook Cash	Mar-15
MRSVMC	KanPay Counter: City of Marysville Municipal Court	Mar-15
OSBC	KanPay: OSBC KSIMS	Mar-15
KREC	KanPay Counter: Kansas Real Estate Commission	Apr-15
WOCO	KanPay Counter: Woodson County Treasurer	Apr-15
SFCOHD	KanPay Counter: Stafford County Health Department	Apr-15
PLCOEMS	KanPay Counter: Phillips County EMS	Apr-15
MEDELIB	KanPay Counter: Meade Public Library	Apr-15
MEDELIBDON	KanPay Counter: Meade Public Library Online Donations	Apr-15
MDSN	KanPay Counter: City of Madison	May-15
FICOFAIR	KanPay Counter: Finney County Fairgrounds	May-15
HLCM	KanPay counter: City of Holcomb	May-15
AGSTLIB	KanPay Counter: Augusta Public Library	May-15
KSA	KanForm: Kansas Sheriffs' Conference 2015	May-15
KSA	KanPay Counter: Kansas Sheriffs' Conference 2015	May-15
USD467	KanPay Counter: USD 467 Leoti/Wichita Co.	Jun-15
ADMR	KanPay Counter: City of Admire	Jun-15
USD303	KanPay Counter: USD 303 Ness City	Jun-15
USD501	KanPay Counter: USD 501 Chase Middle	Jun-15
JFCORWD12	KanPay Counter: Jefferson County RWD #12	Jun-15
STMR	KanPay Counter: City of St. Marys	Jun-15
USD509	KanPay Counter: USD 509 South Haven	Jun-15
USD360	KanPay Counter: USD 360 Caldwell	Jun-15
CFCORWD3	KanPay Counter: Coffey County RWD#3	Jun-15
ONGGOLF	KanPay Counter: City of Onaga Golf Course	Jul-15
GECOANIMAL	KanPay Counter: Geary County Animal Shelter	Jul-15
KUCRTORP	KanForm: KUCR TORP KGS CO2 Workshop 2015	Jul-15
KIC	KanSite: KIC Resource Center	Jul-15
INK	KanSite: INK Public Website Implementation	Aug-15
USD503	KanPay Counter: USD 503 Parsons High	Aug-15
USD503	KanPay Counter: USD 503 Parsons Middle	Aug-15
USD503	KanPay Counter: USD 503 Garfield Elementary	Aug-15
USD503	KanPay Counter: USD 503 Guthridge Elementary	Aug-15
USD503	KanPay Counter: USD 503Lincoln Elementary	Aug-15

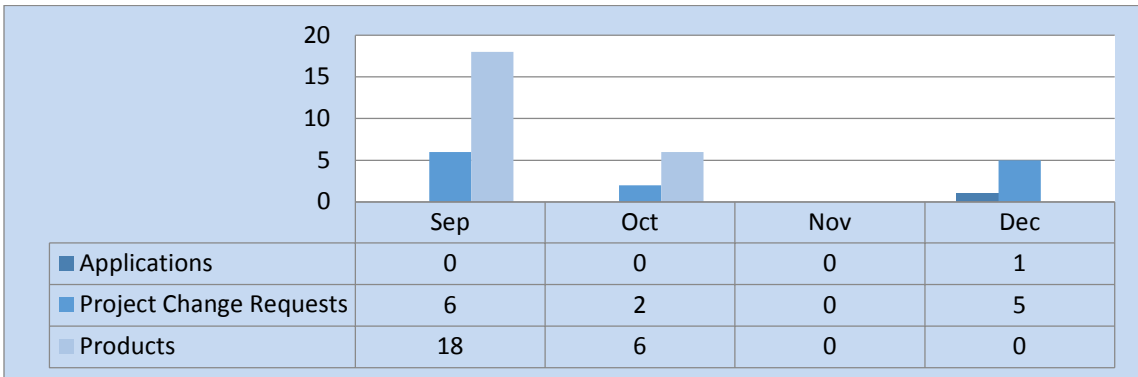
USD496	KanPay Counter: USD 496 Pawnee Heights	Aug-15
SNCORWD8	KanPay Counter: Shawnee County RWD#8	Aug-15
KBOB	KanForm: Expired License Restoration 2015	Aug-15
KBOB	KanForm: License New and Renewals (Non Expired) 2015	Aug-15
KDOC	KanForm: MED Week 2015 Sponsorship	Aug-15
KDOC	KanForm: MED Week 2015 Registrant	Aug-15
KDHE	KanForm: Bureau of Environmental Remediation 2015 Conference Late Registration	Aug-15

## In-Development Summary

### Through End of Year 2015



### Monthly Deployments (through end of year 2015)



## Applications in Development

Agency	Project Name	Scheduled Deploy (Month)	Schedule Variance Reason
KIC	Form Finder	Dec-15	
KIC	Enterprise Account Management	Feb-16	

## Project Change Requests in Development

Agency	Project Name	Scheduled Deploy (Month)	Schedule Variance Reason
KDADS	HOC License Renewal 2015 Cycle Updates	Sep-15	
KSSOS	Electronic UCC Filings: Survey Gizmo Update	Sep-15	
OJA	Court Records Wyandotte Legacy: Google Analytics and Survey Gizmo Update	Sep-15	
GOV	Grant Portal: Google Analytics and Survey Gizmo Update	Sep-15	
BOA	Firm License Renewals: 2015 Updates	Sep-15	
KSSOS	Lobbyist Registration CCP Implementation	Sep-15	Project Scheduling
KBI	Limited Criminal History Search Remove Cancel Button	Oct-15	Awaiting Partner
KDB	License Renewal: 2015 Updates	Oct-15	
KIC	KanSite: 2015 Updates	Dec-15	
KBI	Amber Alerts: 2015 Updates	Dec-15	
KIC	MyKansas Mobile: Android Updates	Dec-15	
KDOR	Tax Payment Portal CCP Implementation	Dec-15	Project Scheduling
KDOL	KanAccess Integration	Dec-15	

## Projects On-Hold

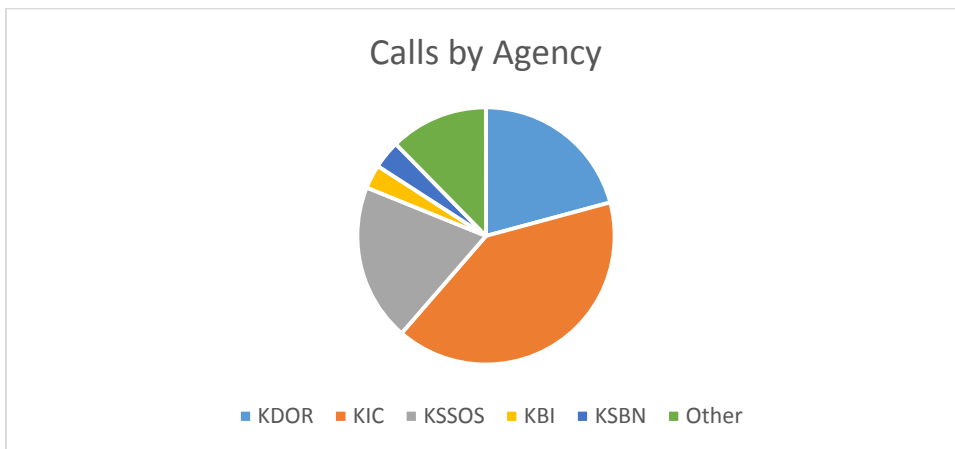
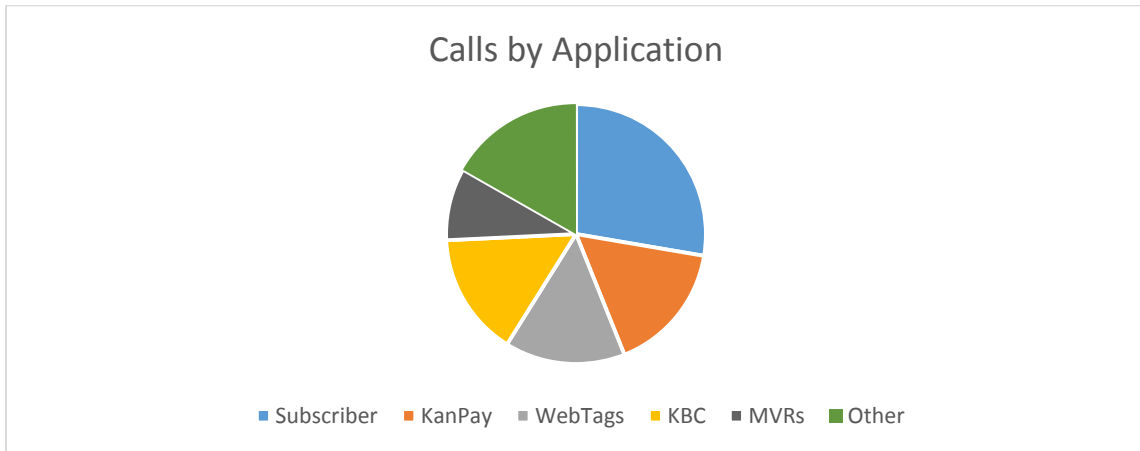
Agency	Project Name	On-Hold Date	On-Hold Reason
KSSOS	Nightly Corporations Batch Rewrite	Jul-14	Partner requested.
KSSOS	UCC Batch Rewrite	Jul-14	Partner requested.
KSSOS	Articles of Incorporation (AOI) Rewrite	May-15	Partner requested.

## Products in Development

Agency	Project Name	Scheduled Deploy (Month)
KWO	KanForm: Governor's Conference on Water 2015	Sep-15
EURKLIB	KanPay Counter: City of Eureka Public Library	Sep-15
DCF	KanPay Counter: Dept. for Children and Families	Sep-15
KSC	KanPay Counter: Kansas Sentencing Commission	Sep-15
KSC	KanForm: Kansas Sentencing Commission	Sep-15
SMTH	KanPay Counter: City of Smith Center	Sep-15
SSNCO	KanPay Counter: Shawnee County Parks & Recreation	Sep-15
ELWD	KanPay Counter: City of Elwood	Sep-15
LBRL	KanPay Counter: City of Liberal	Sep-15
LBRLGOLF	KanPay Counter: City of Liberal Golf Course	Sep-15
KDOC	KanPay Counter: KDOC Boxing Commission	Sep-15
DCF	KanPay Counter: Department for Children and Families	Sep-15
KDOR	KanPay Counter: Driver Control Office	Sep-15
KDOR	KanPay Counter: Titles and Registrations	Sep-15
ATCORWD1	KanPay Counter: Atchison County RWD #1	Sep-15
SNCO	KanPay: Shawnee County Parks & Recreation	Sep-15
IOLA	KanPay Counter: City of Iola	Sep-15
HSVLLIB	KanPay Counter: City of Haysville Community Library	Sep-15
RNCO	KanPay Counter: Reno County	Oct-15
RNCO	KanPay: Reno County	Oct-15
RNCO	PropTax: Reno County Third Session	Oct-15
ALTA	KanPay Counter: City of Altoona	Oct-15
KSBN	KanPay Counter: KSBN	Oct-15
USD364	KanPay Counter: USD 364 Marysville	Oct-15

## Support Statistics

Summary of incoming phone calls from Aug 1 – Aug 24



## Site Promotions

The following site promotions were launched on Kansas.gov from August 1 – August 20, 2015.

Top Promoted Information
KDOL: Workplace Safety Assistance Consultations
KSDE: Nutrition Programs
KDWPT: Waterfowl Seasons to be Approved
KDOR: Donate Life License Plates
Kansas Organ and Tissue Donor Registry
KSDE: Parent Information Resource Center
BOR: Educational Institution Highlight: Pittsburg State University

The below table summarizes the top 5 visited pages on Kansas.gov from August 1 – August 20, 2015.

Page	Page Views	Time on Page
Business	13,766	2:03
Services	12,815	0:50
Resident	6,405	1:26
Government	5,967	1:16
Subscribers	4,112	1:57

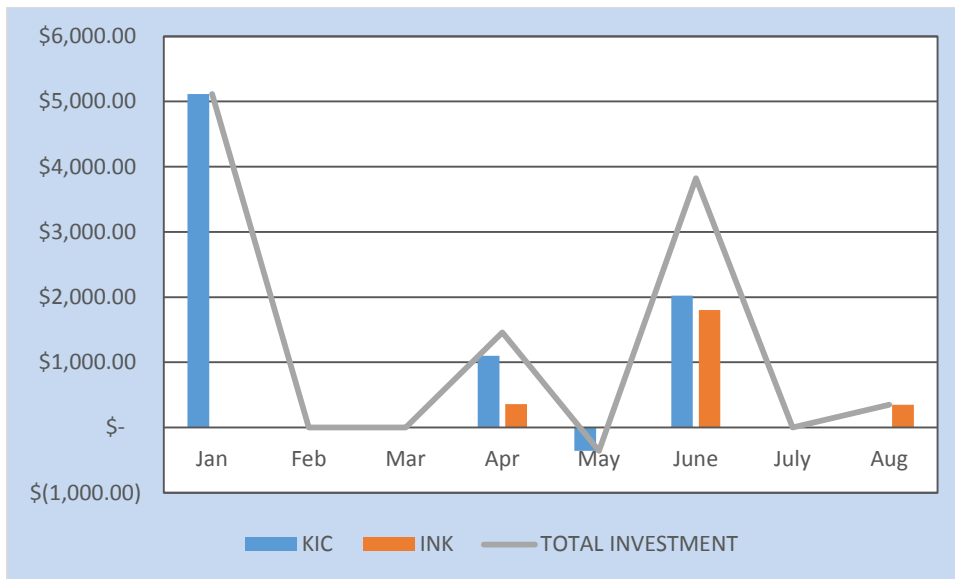
## Marketing

The following promotions were launched on Kansas.gov social media sites from August 1 – August 20, 2015.

Agency	Service	Type	Description
KDOC	RNCO Inmates moved to new jail	Social Networking	Statewide Interest
KDOT	Back to School Awareness	Social Networking	Statewide Interest
KDOT	Seat Belts Info	Social Networking	Statewide Interest
KWO	August is National Water Quality Month	Social Networking	Statewide Interest
DLK	Donate Life Kansas	Social Networking	Site Promotion
KDWPT	Waterfowl Seasons	Social Networking	Site Promotion
KDWPT	Youth Dove Hunt	Social Networking	Statewide Interest
KDA	August is National Peach Month	Social Networking	Statewide Interest
KDA	Kansas Ranked 2 in Waterway Sediment Reduction	Social Networking	Statewide Interest
KDOL	Workplace Safety Consultation	Social Networking	Site Promotion
KDOC	Join KS Corrections Staff	Social Networking	Statewide Interest
KIC	2015 Kansas.gov Calendar Photos	Social Networking	Statewide Interest
KAAAC	Teen Civil Leadership Academy	Social Networking	Statewide Interest
GOV	Flags flown Half-Staff for Chief Justice Kay McFarland	Social Networking	Statewide Interest

## Marketing Investment

Summary of investment (since January 2015)



## Post Project Surveys

	Date collected	Treated respectfully by Kansas.gov staff	Understood the process your project was to go through	As involved in the process as you wanted to be	Kept informed of projects progress	Kansas.gov met their commitments to the project timelines	Quality of the product (application or Web site)	Timely responses of Kansas.gov staff to requests/messages	Kansas.gov staff demonstrated expert knowledge in web design and development	Comments
1. 25 <sup>th</sup> Judicial Dist. Youth Services – KPC	Jan 5	5	5	5	5	5	5	5	5	“System is very user friendly.”
2. City of New Strawn- KPC	Feb 11	5	5	5	5	5	5	5	5	N/A
3. City of Elkhart – KPC	Feb 8	5	5	5	5	5	5	5	5	N/A
4. Mission Valley USD 330 – KPC	Feb 11, 15	5	5	5	5	5	5	5	5	N/A
5. City of Overbrook- KPC	Feb 27	5	5	5	5	5	5	5	5	N/A

6. City of Valley Falls- KPC	Feb 27	5	5	5	5	5	5	5	5	Kansas.gov Staff listened and advised different avenues of using reports and integrating with the city's current utility program and accounting system. Very responsive to emails; all questions still being fielded!
7. KDOR- Webfile Help Content Updates	Mar 3	5	5	5	5	5	5	5	5	I appreciated the extra time Laura took to make sure the project got done timely and correctly. There were a couple of times I felt like we were going in circles and not getting the information updated after specific notification. Laura was a key player in making the WebFile 2015 Help Content Updates get completed as requested.
8. KSU Wildcat Ext. Dist. 14 – KPC	Mar 13	4	4	4	4	4	4	4	4	N/A
9. Cimarron City Library –KPC	Mar 17	5	5	5	5	5	5	5	5	N/A
10. City of Marysville – KPC	Mar 20	5	5	5	5	5	5	5	5	Jenna was excellent to work [sic] and very knowledgeable! She made sure we felt very comfortable during the entire process. I was impressed with the on-site training --- much better than just trying to do everything via phone.  THANK YOU for your service ☺
11. KBI – KCJIS Conference Registration – KanForm	Mar 20	5	4	4	4	4	3	4	4	The website could be a little more intuitive and up to date with a theme or graphics/fonts.
12. City of Linn Valley – KPC	Mar 23	5	4	5	4	5	5	4	5	N/A
13. KBI – Limited Criminal History	Mar 23	4	4	4	4	4	4	4	4	N/A
14. Franklin Co. RWD #6- KPC	Apr 6	5	5	5	5	5	5	5	5	N/A
15. KREC- KPC	Apr 23	5	5	5	5	5	5	5	5	N/A
16. KDHE-KanForm	May 1	5	5	5	5	5	5	5	5	Jenna Coates was wonderful to work with - she was always efficient and friendly....no matter how many emails I bombarded her with! Jeanine Morgan was also great! She was very pleasant as she walked me through the process of obtaining username and password. Another individual by the name of Sharon directed me to Jeanine and without her guidance I'd still be stuck! Thanks to you all!
17. KDADS- License Renewal	May 29	5	4	5	5	4	4	5	5	
18. KBI – Amber Alert Admin	June 4	5	5	5	5	5	5	5	5	Great work!
19. USD 509 South Haven-KPC	June 25	5	5	5	5	5	5	5	5	We are very pleased with the implementation of KanPay. Kansas.gov representatives have been a delight to work with.
20. USD 467 Wichita County- KPC	July 2	5	5	5	5	5	5	5	5	
21. City of Admire – KPC	July 11	5	5	5	5	5	5	5	5	Very good job in accomplishing our goals.



<b>22. KDA- Pesticide Dealer Reg.</b>	July 15	5	4	4	4	4	4	5	4	
<b>23. KDA- Seed Business Reg.</b>	July 15	5	5	4	5	4	4	5	4	
<b>24. USD 501 Chase-KPC</b>	July 20	5	5	5	5	5	5	5	5	Ms Jenna was a pleasure to work with. She made training very easy for me. She is very pleasant and helpful with what she does. Kuddos to the state for having such a nice young lady working for them. Sincerely. S. Trujillo
<b>25. KREC- License Renewal</b>	July 21	5	4	4	4	4	5	4	5	I was confused because I didn't realize at first that my request had to be split into three requests.
<b>26. USD 503 Parsons Public Schools</b>	July 31	5	5	5	5	5	5	3	3	Maria Cuevas did a great job of leading me through the process and also training at our school district.
<b>27. USD 496 Pawnee Heights</b>	Aug 11	5	5	5	5	5	5	5	5	
<b>Total</b>	27	133	128	129	128	128	128	128	128	
<b>Average</b>		4.93	4.74	4.77	4.74	4.74	4.74	4.74	4.74	